



Haru Koesmahargyo - Chief Financial Officer BRI IAI - AFA - IAESB International Conference 2019

Financial Industry Evolution?



The evolution of banking

The pace of financial services innovation has accelerated from leisurely to turbo-charged.



Bank 1.0

Bank 2.0 (24/7)

Bank 3.0 (Anytime, Anywhere)

Bank 4.0 (Augment Banking)

Artificial

Mainframe

Branch

(1950s)

ATM

Self Service

Banking

(1970s)

Mobile Social

(2000s)

Robotics Process Automation

(present)

What is Driving Digital Transformation





Consumerization of the **User Experience**





Mobile, Tablet & Wearables
Rapid growth and early adoption



OMNI-Channel Expectation



The Millenial Generation

Banking Change at a Fast Pace -Fintech Unbundling

Banking Change

- Unbundling by new players: category killers
- Superior value proposition
- Lower cost of 3 operations
- Lower barriers for 4 customers to switch

New players attacking parts of the value chain

PAYMENT











COMPARISON



*****taralite KreditGoGo andengtangan 🚍

LENDING

MODALKU



PERSONAL FINANCE



investree







New Technological **Developments**





Big Data

Blockchain





Cloud

A.I.

4 Digital Technologies Will Reshape Finance Function



Automation and robotics



Data visualization



Advanced analytics for finance



Advanced analytics for business



To improve processes

- Enable planning and budgeting platforms in cloud-based solutions
- Automate data reconciliation for single source of truth
- Apply robotics to standardize report generation and allow for narrative commentary

To give end users real time financial information

- Generate user-friendly, dynamic dashboards and graphics tailored to internal customer needs
- Deliver ubiquitous reports that can provide information at very detailed levels
- Seamlessly combine information from multiple data sources¹

To accelerate decision support

- Conduct top-down scenario analysis
- Develop self-optimizing algorithms for preliminary sales forecasts
- Develop demand models to improve working capital and inventory management

To uncover hidden shareholder value and growth opportunities

- Support optimization of pricing and Stock Keeping Unit (SKU) lineup
- Track resource utilization at detailed levels² and mirror against value creation and resource effectiveness
- Create predictive models for early warning³

Artificial Intelligence

Robotics

Blockchain

Natural Language of Processing

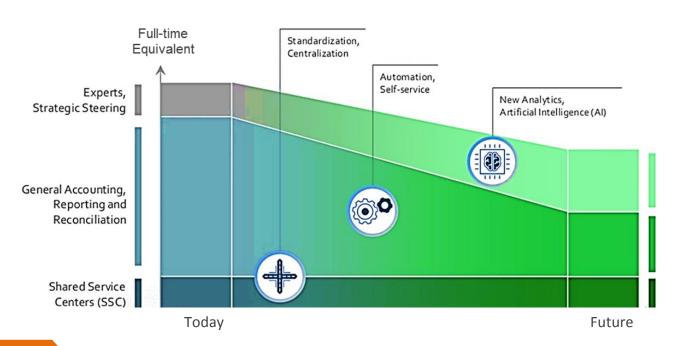
Internet of Things

Such as finance enterprise resources planning, customer relationship management, order volume, and market development.

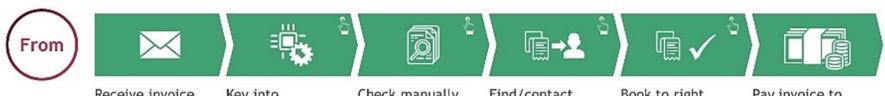
² Such as sales force and marketing

Digitalization triggering strong shift of future Finance focus

.. In the future, less time will be spent for general accounting while strategic role will play more important role in finance function.



AI usage will largely reduce manual transactional accounting



Receive invoice

Key into system

Check manually

Find/contact purchaser

Book to right account

Pay invoice to supplier





Receive invoice

Al: Optical Character Recognition (OCR), Identifies similar invoices and books to most probable account

Pay invoice to supplier

AI For Automation in Accounting



Areas of finance and accounting supported by artificial intelligence

Automatic readout of invoices and documents for processing in accounts department

Improvement of business processes

Consistency checking of documents

Automation of payment transfers

Automatic readout of contracts

Predictive analytical statements

Monitoring of posting data

Aspects of artificial intelligence suitable for financial statement audits

Detecting anomalies in posting data

Simulations used to check estimates of forecasts

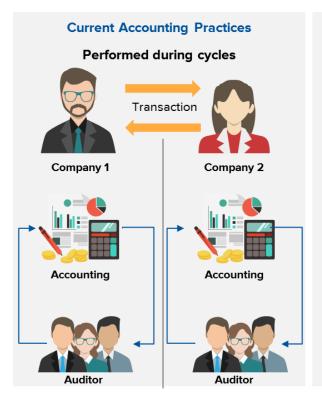
Simulations to evaluate options for decisionmaking, eg, measurement issues

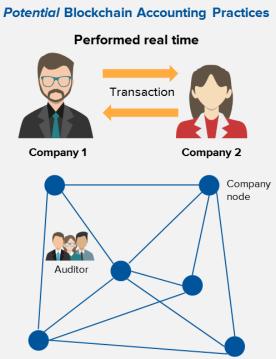
Detecting process vulnerabilities

Creating correlations with non-financial data (eg, the impact of the weather on sales performance

Other

Blockchain Technology in Accounting





The Benefit of Blockchain



Cost Efficiency

Blockchain makes the accounting process cost efficient. It decreases the involved cost to great extent.

Distributed Data

With Blockchain in place every piece of data is distributed on the whole network and can be accessed by those possessing the keys.



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Self Auditing

Blockchain with its Hash technology in piece can be worked out and can remove manual auditing process.

Secure

Blockchain is immutable and restricts frauds. It's too expensive and costly to alter data written on Blockchain. Making it technically impossible to do this. This makes data on Blockchain secure.





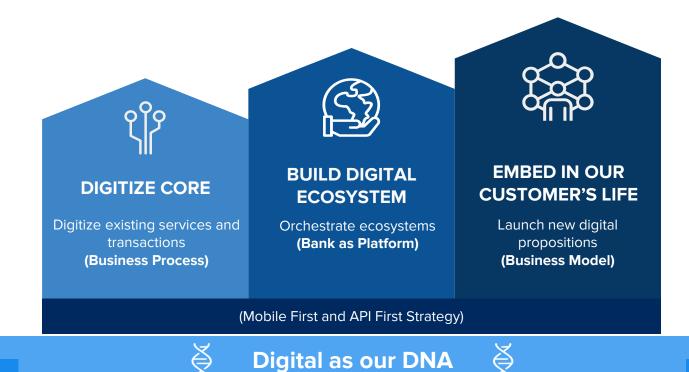
Automation

Along with Blockchain comes smart contract. This makes execution of task very easy and accurate.

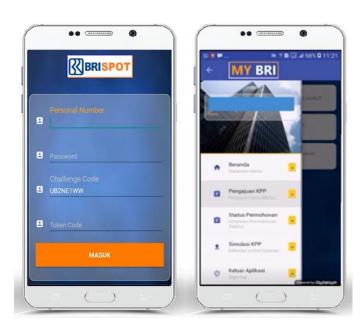


BRI: Digitalization has been prepared

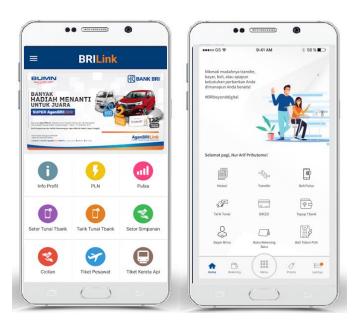
Digital Strategy Framework



Digitize Existing Services and Transactions



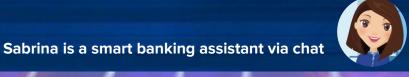
"Empower of our employees to better serve the customer"



"Engage our customers and personalize the services"

Sabrina: Virtual Assistance for BRI Customers







Customer Service



Information



Personalized Offer

Available at:



Facebook Messenger (Official Account Bank BRI)



Telegram Messenger (@BANKBRI_ID_BOT)



Whatsapp Messenger (+628121214017)



Build Digital Ecosystem



API stands for 'application programming interface' -lt connects business processes, services, content, and data to channel partners, internal teams, and independent developers in an easy and secure way.

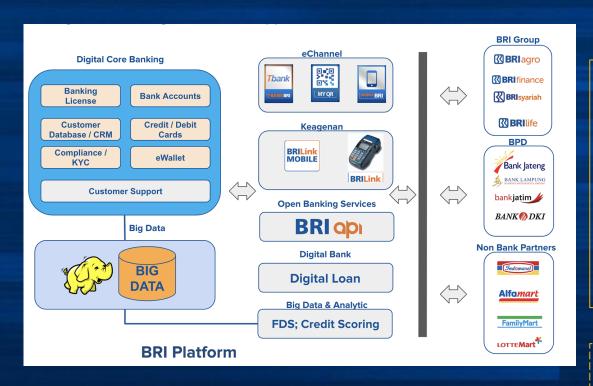






Build Digital Ecosystem





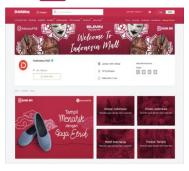
Bank As A Platform



Official Store Indonesia Mall Powered by BRI (SME's Go Online)



BL Bukalapak



tokopedia















https://www.bukalapak.com/u/brii ndonesiamall https://www.tokopedia.com/indon esiamall

https://shopee.co.id/indonesia_m all https://www.blanja.com/store/ind onesiamall

https://www.blibli.com/anchor/ind onesia-mall



Indonesia Mall awarded by The Asian Bankers



Grand Launching Indonesia Mall di Eastparc Hotel Jogja 18/10/18

#3 Best Official Store in Tokopedia

Embed in Our Customer Life: Launch new digital propositions

Pinang Helps Blue Collars in Indonesia







Benefits

- Digital loan product with "Mobile First" channel.
- Untapped new market segments
- Less than 10 minutes from approval to disbursement
- Drop almost one third the cost of operation

Pinang: Faster-Cheaper-Better against Fintech Launched: 26 Nov 2018

Implementation of IFRS 9 / PSAK 71

Knowledge and Requirement Skills for BRI's Accountants



BI - ANTASENA

Existing - FORM based platform ..



Up coming - METAData platform ..



Keywords:

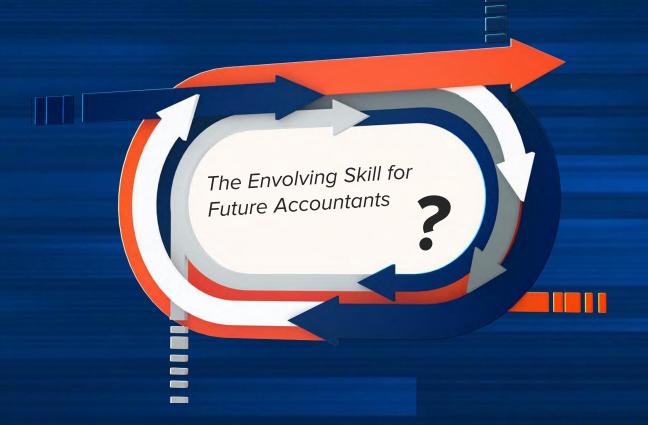
- Metadata
- Granularity
- New Code Refference
- Standardize Label & Definition

APOLO : Aplikasi Pelaporan Online (OJK)

ANTASENA : Aplikasi Pelaporan Terintegrasi Berbasis

Metadata Nasional (BI)





Changing Skill Requirement For Accountant



Which skills are the most critical for accountants development



Analysis and interpretation of data Cyber risk management Communication Influencing Vision/strategy Process transformation / Six Sigma & Lean Data analytics (organizing data) Data science (structuring data into repository Presentation Cloud computing Emotional intelligence Blockchain and Initial Coin Offering Coding Change management

Source: ACCA student survey July 2018, 7,785 respondents

Behavioral Skills for Accountants



Critical Thinking

provide input regarding business concepts developed by business developers.





Adaptability to Change

To fit the new circumstances



Collaborative Team Work

Working as a group with other person to produce same goal



Innovative Problem-Solving

find fresh/new perspective and come up with innovative solutions that overcame problems



Communications Skills

communication and ability to assess any concept formulated by business developer unit Thank You.